

## **EMPLOYEE ASSISTANCE PROGRAM UTILIZATION REPORT**

## For Sample Healthcare System

Date of Report: 1/9/2012 Next Contract Renewal Date: 1/1/2012

Reporting Month: December 2011 Employee Count for Reporting Month: 3833

Contract Period: 1/1/2011 - 12/31/2011 Months Completed: 12

ntract Period: 1/1/2	t Period: 1/1/2011 - 12/31/2011		Months Completed:		
Utilization Data				nth	YTD
Number of employees or dependents calling for EAP Services				26	322
Number of EAP visits authorized by New Avenues			1	L77	1478
Number of new employees or dependents using the EAP as verified by clain			Υ	14	267
Number of EAP visits used as verified by claims				45	836
Annual Projected Utilization				6.97%	
Current Utilization, YTD				6.97%	
Business Sector Benchmark				7.30%	
Other Services				YTD	
GreenPath Debt Solutions Referrals (included in above utilization)				13	
Management Referrals (included in above utilization)				17	
Activities (orientations, trainings, presentations, benefit fairs, HR meetings, etc.)				34.00	
Requests for EAP Services By Problem Type				YTD	
Child/Adolescent	39	Psychological (stress, depression, anxiety, etc.)	209	540	
Drug	13	Health	8		
Family	84	Marital/Relationships	101		
Alcohol	17	Work	49		
Financial	20				
Problems Affecting Work - as self-reported by caller				YTD	
Attendance	32	Performance 43		174	
Focus	77	Relationships 22			
Requests for EAP Services By Client Type					YTD
Primary Client is an Employee of Sample Healthcare System					211
Primary Client is a Dependent of the Employee					111
If you have any questions about this report please contact New Avenues at 800-731-6501.					

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